



Surgery Cancellation and No-Show Policy

At Hughes Eye Group, our goal is to provide exceptional treatment and care in a timely manner for each patient. We put great detail into scheduling appropriate reservations for your surgery. Please read the policies below regarding surgical appointments, and contact us with any questions or concerns.

CANCELLATION POLICY

Carefully consider your surgical date before scheduling. Your surgery requires coordination of the surgeon, anesthesiologist, surgical team, operating facility, and your insurance. Rescheduling these procedures require significant time and expense for each of these entities. No-shows and late cancellations of surgical procedures also delay other patients from receiving much needed specialty care.

Therefore, any surgery that is cancelled less than **ten (10) days** before surgery will only be rescheduled with the consent of our doctors.

90 DAY POLICY

It is standard of care to perform an ocular surgery within **90 days** of an evaluation. If a surgery is rescheduled to a date >90 days from the office exam, you will require a repeat dilated office exam that may not be covered under your insurance policy. Due to the high demand of specialty care, scheduling a repeat office exam and a subsequent rescheduled surgery often result in a significant delay of care for you as the patient.

CONCERNS WITH YOUR SURGERY APPOINTMENT

We understand that unavoidable circumstances arise that may force you to postpone your surgery. If you have a conflict with your surgical date, please call Hughes Eye Group at 731-664-1994 or email surgery@hugheseye.com. Please be patient with our staff as we work to coordinate a new date for your procedure. We thank you for trusting us with your medical-surgical eye care.